

## IDS ServiceGuard™

### Overwhelming IT Challenges Keeping You Up at Night?

#### IDS ServiceGuard™ Managed Service Solutions *We'll take IT from here*

We provide streamlined IT services so you can focus on what you do best!

To say we manage it all is... well, the truth. Not to be boastful, but we do. And we do it well. That's a fact you can count on.

### Making IT Easy

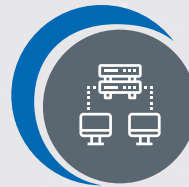
When you need quick, reliable, quality IT services, IDS Systems should always be your first call. We'll always answer, and you can count on us to deliver when you need it most. That's our promise to you.

We're more than IT specialists. We're a dedicated group of professionals that value your trust and go the extra mile to secure your satisfaction – no matter the size of your task.

**Wondering what the next steps are?** It all starts with an in-person meeting. We'll get to know each other's teams, evaluate your organization's goals and propose recommendations for success.

## Take IT Easy, You've Got IDS ServiceGuard™

Our three core pillars of IDS ServiceGuard™ managed services cover the gamut of your IT infrastructure needs. Whether that's on-premises, in the cloud, or a hybrid approach.



### IDS Network Operations Centre (NOC)

The IDS Network Operations Centre proactively monitors, alerts, and dispatches teams to resolve performance issues affecting your cloud and on-premises network and IT infrastructure 24x7.



### IDS Security Operations Centre (SOC)

The IDS Security Operations Centre proactively monitors, alerts and subsequently protects your network, email from external threats to your cloud, on-premises network and IT infrastructure 24x7.



### Managed Backup & Data Recovery Services

IDS DataGuard™ combined with Disaster Recovery as a Service (DRaaS) ensures your information is backed up and readily available for worst-case scenarios. From ransomware or human error to unplanned service interruption, we'll get you back in business in an instant.



**Assignments – Projects – Managed Services**  
Earning your **trust**, every step of the way.

**Ottawa, Ontario, Canada**

**Tel:** 613.836.6708 | **Toll-free:** 1.855.573.1738 | **Email:** [easyit@idssystems.com](mailto:easyit@idssystems.com) | **Website:** [www.idssystems.com](http://www.idssystems.com)

## Laser Focused

IDS Systems is focused on accountability in providing quality IT services to your organization so you can sleep well at night.

**We won't rest until you have peace of mind.**



## Expertise. Accountability. Trust.

IDS Systems has been making IT easy for Clients like you since 1994.

Not to age ourselves here, but for nearly three decades, we've been at the forefront of IT advisory, professional and managed services, disaster recovery, systems integration, and cloud services, to name a few. You can trust in our expertise to help your business.

### Why IDS?

- › Emphasis on Client care and trust
- › We turn IT into a business enabler, not a cost centre
- › Really smart people (did we mention we're modest, too?)
- › We are a partner for shared success
- › There for you 24x7

## Professional Services

We're passionate about technology and solving problems, and that translates into keeping your IT infrastructure secure and fully functional 24x7, no matter what crisis may occur. Our solutions solve anything from short-term assignments to more complex projects.



## Disaster Recovery as a Service (DRaaS)

Human error, cyberattacks, system failures – anything can go wrong in the blink of an eye. That's where we come in. We implement technology to guarantee your data is preserved, and your IT environment is available so your organization experiences minimal impact and can get back to business in an instant.

**Trust us to handle your organization's IT challenges**  
**Contact IDS Systems today**

**Tel:** 613.836.6708 | **Toll-free:** 1.855.573.1738 | **Email:** [easyit@idssystems.com](mailto:easyit@idssystems.com)